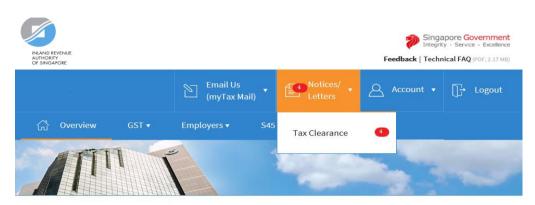


# User Guide

View Tax Clearance Notices/ Letters

## User Guide - View Tax Clearance Notices/ Letters



Last login on Thursday, 16 Nov 2017 2:36 PM (Singapore time).

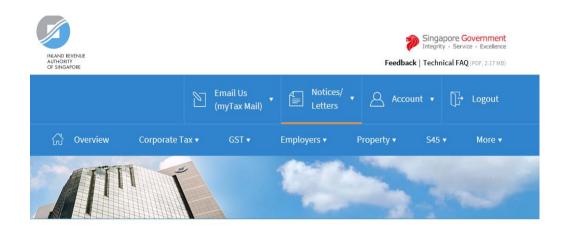
# Welcome to myTax Portal! myTax Portal is a secured, personalised portal for you to view and manage your tax transactions with IRAS, at your convenience. Use the navigation bar above to access a range of e-Services available to you.

#### ☆ RATE THIS E-SERVICE



Step	Action/ Note
	Overview (View Tax Clearance Notices/ Letters eService)
1	Upon successfully login to myTax Portal, select the e-Service from the mega menu bar: Notices/ Letters > Tax Clearance.

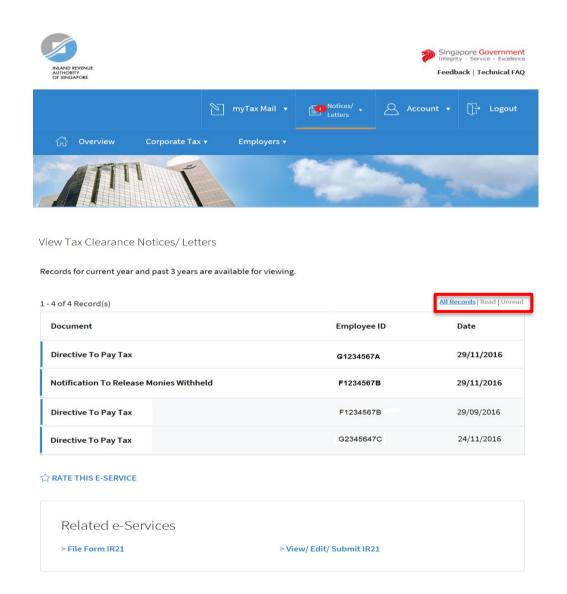
# View Tax Clearance Notices/ Letters



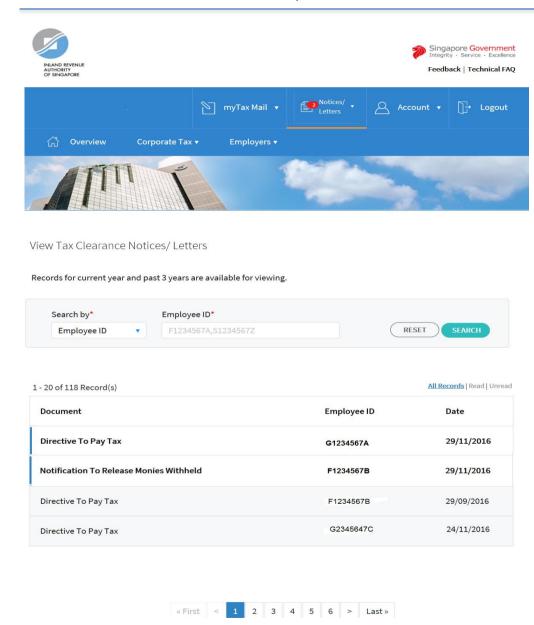
Client Selection for View Notices



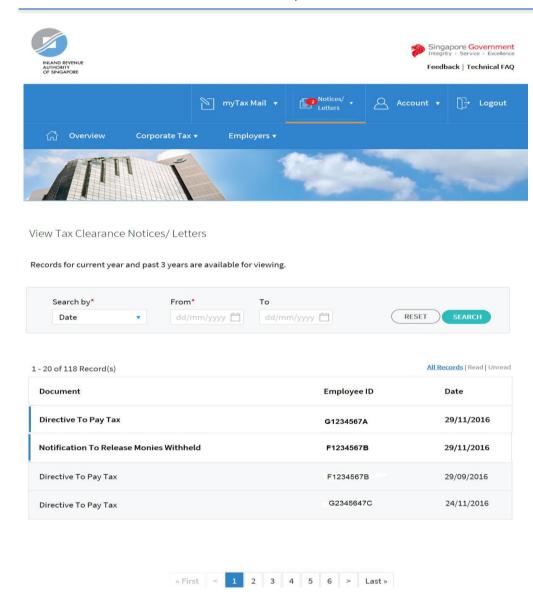
Step	Action/ Note
	Client Selection for View Notices/ Letters
	If you have logged in for your Client's Tax Matters, you will be prompted to provide your client's tax reference number.
1	Select your client's tax ref no. type from the dropdown list, enter your client's tax reference number and click on <b>Next</b> .



Step	Action/ Note
	View Tax Clearance Notices/ Letters
1	Click on the respective row to open the Notices.
	Note: You may sort the notices by clicking on the following subject headers: Document – sort by alphabetical order Employee ID – sort by alpha-numeric order Date – sort by chronological order
	Unread documents will be marked with a blue line on the left. Alternatively, you may click on Unread hyperlink to retrieve all the unread notices.



Step	Action/ Note
	View Tax Clearance Notices/ Letters
	A search facility would be provided if the list of records contains more than 20 Tax Clearance Notices.
	You can search Tax Clearance Notices by: - Employee's ID; or - Date
1a	Search by employee's ID Enter the employee's ID and click on <b>Search</b> .



Step	Action/ Note
	View Tax Clearance Notices/ Letters
1b	Search by Date Enter a date range and click on Search.
	Note:  If the "To" date is entered – system would fetch only the relevant Tax Clearance Notices within the specified period.
	If the "To" date is not entered – system would fetch all the available Tax Clearance Notices that were issued from the "From" date.

### **Contact Information**

For enquiries on this user guide, please call 1800-3568300 or email <a href="mailto:taxclear@iras.gov.sg">taxclear@iras.gov.sg</a>

Published by Inland Revenue Authority of Singapore

Published on 02 Jan 2018

The information provided is intended for better general understanding and is not intended to comprehensively address all possible issues that may arise. The contents are correct as at 02 Jan 2018 and are provided on an "as is" basis without warranties of any kind. IRAS shall not be liable for any damages, expenses, costs or loss of any kind however caused as a result of, or in connection with your use of this user guide.

While every effort has been made to ensure that the above information is consistent with existing policies and practice, should there be any changes, IRAS reserves the right to vary its position accordingly.

© Inland Revenue Authority of Singapore